Director and Lead Structure Chart

May 2020

SOUTH LAKELAND DISTRICT COUNCIL

Chief Executive (Head of paid service)

Grade: Chief Executive Level 1 permanent
Salary: £110,000 to £114,999
Maximum salary: £111,421
l.conway@southlakeland.gov.uk

S151 responsibilities

Director Strategy, Innovation and Resources

Chief Officer: Level 2 Permanent
Salary: £75,000 to £79,999
Maximum Salary: £78,811
d.sykes@southlakeland.gov.uk

Strategy Lead Specialist

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: d.hudson@southlakeland.gov.uk
Service areas responsible for: Strategy Specialists
Number of staff in directorate: 6 FTE
Areas vision: To develop the corporate strategy and priorities, ensuring these are based on evidence (what the district needs and what residents aspire to), to enable the council to deliver its vision. The role will ensure; corporate planning, a current council strategy and policy framework, policy development, emergency planning, strategy for partnerships and also organisational and budget alignment to priorities.

Performance, Innovation and Commissioning Lead Specialist

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: c.gould@southlakeland.gov.uk
Service areas responsible for: Performance, Innovation and Commissioning Specialist
Number of staff in directorate: 3 FTE
Areas vision: To ensure the council is adaptable and responsive to meeting the requirements placed upon it and to ensure strategic priorities and outcomes are turned into delivery through commissioning activity. They will also ensure there are effective systems to manage and monitor delivery of services, programmes and projects and corporate objectives.

Operational Lead Support Services (Returning Officer and Electoral Registration Officer)

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: s.mcvey@southlakeland.gov.uk
Service areas responsible for: Case Management Officers (Support Services)
Number of staff in directorate: 27 FTE
Areas vision: To ensure delivery of efficient and customer focussed support services that ensure an effective contribution to the delivery of the council's ambitions and services for residents and customers can be achieved.

Legal Governance and Democracy Lead Specialist (Monitoring Officer)

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: linda.fisher@southlakeland.gov.uk
Service areas responsible for: Legal Governance and Democracy Specialists
Number of staff in directorate: 6.8 FTE
Areas vision: To ensure the council operates lawfully, and develops, maintains and operates within a constitution suited for its requirements. Ensures appropriate legal input to council strategy and policy and will keep the council compliant with relevant legislation, working with the Section 151 Officer to ensure overall governance and compliance of the council. This area will also ensure the council conducts elections and supports Members and their development.

HR Lead Specialist

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: david.nicholson@southlakeland.gov.uk
Service areas responsible for: Human Resources Specialists
Number of staff in directorate: 3 FTE
Areas vision: To ensure the council is a people focussed organisation with a workforce matched to its requirements and to ensure the provision of strategic and operational HR advice and support to meet the council's needs.

Finance Lead Specialist (S151)

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £54,669
Email: h.smith@southlakeland.gov.uk
Service areas responsible for: Finance Specialists
Number of staff in directorate: 4.5 FTE
Areas vision: To ensure sound financial management and working with the monitoring officer to ensure overall governance and compliance of the council.

Digital Lead Specialist via Shared Services

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £54,669
Email: b.wright@southlakeland.gov.uk
Service areas responsible for: Shared ICT Service
Number of staff in directorate: 21 FTE
Areas vision: To ensure the provision of fit-for-purpose digital and design policies, systems and processes. Having effective policies and systems of information management to include data security. To make certain there is appropriate digital and design input into council strategy and policy. Having effective case management that meets organisational needs.

Director Customer and Commercial Services

Chief Officer: Level 2 Permanent
Salary: £75,000 to £79,999
Maximum Salary: £78,811
s.rowley@southlakeland.gov.uk

Operational Lead Customer and Locality Services

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: Vacant
Service areas responsible for: Customer and Locality Services
Number of staff in directorate: Circa 34.37 FTE
Areas vision: To develop and manage the customer services and locality services operations. To lead and champion customer service standards and excellence across the council. To ensure residents utilise customer self-service and are empowered to use it effectively.

Operational Lead Specialist Services

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: gareth.candlin@southlakeland.gov.uk
Service areas responsible for: Specialist Services (People, Place and Environment)
Number of staff in directorate: Circa 48.04 FTE
Areas vision: A team of multi skilled, professional specialists that meet the council's needs and deliver the council's key services and corporate objectives providing professional advice to the council. Appropriate specification and management of projects which deliver community and corporate objectives.

Operational Lead Case Management

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £50,494
Email: vicky.mcdonald@southlakeland.gov.uk
Service areas responsible for: Case Management Officers (Customer and Commercial Services)
Number of staff in directorate: Circa 52.38 FTE
Areas vision: Ensuring delivery of customer-focussed case management services which meet customer's needs. Effectively managing cases and customer journeys across the council, including engaging other teams at appropriate points. Management of customer relationship data contributing to relevant strategies and plans.

Operational Lead Delivery and Commercial Services

Grade: Lead, permanent
Salary: £50,000 to £54,999
Maximum Salary: £54,669
Email: sion.thomas@southlakeland.gov.uk
Service areas responsible for: Delivery and Commercial Services
Number of staff in directorate: 163.89 FTE
Areas vision: Development and delivery of a customer focussed and commercial approach throughout the services. Maximising business development opportunities, income generation and grant funding. Ensuring corporate and community objectives are met. Ensuring high standards of service delivery and performance, tailored to differing local needs. Utilising performance data in the development of corporate strategies and plans.