



PLACE SURVEY 2008/09 RESULTS

In 2008/09, we asked 3000 residents what they thought about South Lakeland as a place to live and for their views on South Lakeland District Council.

Residents identified the things that were most important about how South Lakeland District Council operates and delivers its services:

THE IMPORTANCE OF BEING SOCIALLY RESPONSIVE

Services that act on the concerns of local residents

Services that promote interests of local residents

Services that work to make the area cleaner/greener

Services that work to make the area safer

Services that treat all types of people fairly

Keeping public land clear of litter and refuse

IMPORTANT

THE IMPORTANCE OF BEING A PROVIDER OF DOORSTEP COLLECTIONS

Refuse collection

Doorstep recycling

Local Tips & Household Waste Recycling Centres

Keeping public land clear of litter and refuse

IMPORTANT

THE IMPORTANCE OF KEEPING PEOPLE INFORMED

Keeping residents informed about local public services

Informing how well local public services are performing

Informing how you can get involved in local decision making

Informing what standards of public service you should expect

Knowing how to complain about local public services

Knowing what to do in the event of a large scale emergency

Knowing how your council tax is spent

Ability to influence decisions about the local area

Local authority treats me with respect

IMPORTANT

“By involving people and creating opportunities we will make South Lakeland the best place to live, work and visit”