

Older Persons' Housing Strategy Action Plan 2003 - 2006

Priority No.	Task No.	Task	Lead Agency	Target	Milestones	Resource	Progress
1	1	Develop sheltered housing investment strategy	SLDC	April 2004	Draft December 2003	Staff time	Completed Dec 04 and distributed to all sheltered housing providers and other stakeholders.
1	2	Organise 'Open Door' event for sheltered housing	SLDC in partnership with all other housing providers	July 2004		Staff time Finance to market event	Completed September 2004.
1	3	Implement very sheltered housing development plan	SLDC/CCC	2012	See development plan	Capital finance – ADP,SLDC, RSLs Revenue Finance – CCC, SP Staff time	Bid submitted for scheme in Kendal for 20 very sheltered units to be completed by April 2007. New approach adopted to enable very sheltered services to be provided in other locations.
1	4	Review Special Needs Referral System, implement changes and promote revised system	SLDC	2003 - 2006	Complete review by Apr 04	Staff time	Partial review completed. Future of system to be reviewed fully with the introduction of Choice Based Lettings.
1	5	Expand Smart Homes Project	CCC	2003 - 2006	Evaluate pilot	SP Funds	Pilot evaluated. Bid has been made to the Department of Health (DoH) for funds for smart technology. Some DoH funding is available

							already so expansion should be achieved in 2006.
1	6	Facilitate the promotion and expansion of community alarm technology	SLDC	2003 - 2006	Meeting of the Community Alarm Consortium	Staff time Finance – capital and revenue	Expansion should be achieved in 2006 as per smart technology task above through DoH funding.
1	7	Investigate expansion of mobile scheme manager service	SLDC	April 2004		Staff time	Completed - expansion to Abbeyfield
1	8	Develop Floating Support service	SLDC	2003 - 2006	SP growth bid Autumn 2004	Staff time SP Funds	Countywide review end 2005/2006.
1	9	Investigate expanding the tenant gardening scheme to elderly residents	SLDC	April 2004	Draft of delivery options February 2004	Revenue Funds	Options being discussed with Parks Contracts Manager. No additional funding available and budget decrease is unlikely to result in expansion of scheme.
2	10	Establish Home Improvement Agency	SLDC	April 2004	Council decision October 2003	Staff time SP Funds General Fund	Completed October 2004.
2	11	Increase budget available for adaptations	SLDC	2003 - 2006	HIP July 2003 HRA budget November 2003	ODPM funding HRA funds	Achieved – budget has increased each year from £160,000 in 2003 to £259,000 in 2005-2006.
2	12	Roll out South Lakeland Energy Efficiency Scheme across District	SLDC	2003-2006			Scheme being rolled out across the District. Approximately one third of the District still to be covered. 102 properties

							had works funded by SLDC since end of March 2005.
2	13	Complete energy conservation works to council properties by 2005	SLDC	2004/05	Annual target 200	HRA funding identified	Installation of heating and insulation to 101 properties completed 31.3.05 . This completes the programme of heating and energy savings scheme.
2	14	Enable energy conservation measures to be carried out to 2400 properties per year in the private sector by 2006	SLDC	2003 - 2006	Annual target 600	Home Repair Assistance Grants, Warm Front Grants, Scottish Power discount scheme	Scheme being rolled out across all District. Still approximately one third of the District remains to be covered. 102 properties had works funding by SLDC since end of March 2005.
2	15	Ensure information leaflets on slips, trips and falls specifically and on accident prevention in general are available in Council outlets	SLDC	November 2003		Staff time	Completed November 2003.
2	16	Develop Accident Prevention Assessment for Older People through Home Improvement Agency	SLDC	2003 - 2006		Staff time	Completed and ongoing.
2	17	Produce design guide for those developing/refurbishing housing specifically for older people	SLDC	July 2004	Draft Guide April 2004	Staff time	Completed December 2004 and available on Council's web-site www.southlakeland.gov.uk

2	18	Develop a package of home security measures – security chain, spy hole, window locks to be readily available	SLDC	2003 - 2006		Staff time Capital funds – Renovation Grants	Being carried out by Handyperson scheme.
2	19	Ensure availability of home security advice leaflets in council outlets	SLDC	November 2003		Staff time	Completed November 2003
3	20	Develop and implement enhanced SLDC housing advice service post ALMO	SLDC	2003 – 2006	Specification by March 2004	Staff time	Completed 2004.
3	21	Investigate the options for providing a district-wide mobile rural housing advice service.	SLDC	October 2004		Staff time Revenue Funding	Completed July 2004 – rural advice surgeries now provided.
3	22	Housing Advice training for voluntary agencies	Shelter	2003 – 2006	Agree service level agreement with Shelter by Sep 03	Staff time Homelessness funds	Completed October 2003.
3	23	Review the format, content and location of information available with all stakeholders and integrate	SLDC	April 2005		Staff time	Completed.
4	24	Review council sheltered housing service charge	SLDC	2004/05	Consultation with tenants	Staff time	Completed March 2005.
4	25	Produce advice leaflet on welfare benefits advice contacts	SLDC	December 2003	Draft November 2003	Staff time	Completed 2004
4	26	Investigate options for	SLDC	October		Staff time	Completed. Formalised

		the direct provision of welfare benefits advice by council housing staff		2003			referral procedure set up with CAB through a Service Level Agreement.
4	27	Develop benefit advice role through Home Improvement Agency	SLDC	April 2005	Council decision October 2004	Staff time	Completed 2004 - this role is now being undertaken by the Home Improvement Agency.